



Job role title	Chief Technology Officer
Directorate	Digital
Team	Digital Technology
Reports to	Director of Digital

Role purpose

The Chief Technology Officer is responsible for setting and leading the strategic technology direction for Homes England, ensuring that technology choices, architecture, platforms, products and services enable the organisation to deliver its objectives securely, effectively and sustainably. The role provides senior technical leadership across Digital and has line management responsibility for the Architecture function and matrix management of the Cyber Security function. Working closely with colleagues across the organisation, the role shapes technology strategy, manages technical and cyber risk, strengthens operational resilience, enables innovation and ensures colleagues have the tools, skills and working environment needed to deliver high-quality digital services.

The role consistently demonstrates and embeds the values and behaviours in daily work, contributing to a positive and inclusive culture.

Key responsibilities

- Set and own the organisation's technology approach and vision, ensuring it aligns with Homes England's wider strategy, digital ambitions and public service outcomes.
- Lead implementation of the technology approach across Digital, ensuring technical decisions support business priorities, user needs, value for money and long-term sustainability.
- Provide senior technical leadership and advice to Executive, Digital and cross-organisational governance forums, advocating for technology as a critical enabler of organisational delivery.
- Evaluate the organisation's technology estate, identifying opportunities to simplify, modernise, remediate technical debt and improve the effectiveness of platforms, systems and services.
- Provide line management and strategic direction for the Architecture function and Cyber Security function, ensuring both functions are aligned to organisational priorities, risk appetite, delivery needs and professional standards.
- Ensure systems and services are designed securely, continuously operational and resilient to cyber threats, operational disruption and disaster scenarios through secure by design, working closely with security, service and operational teams.
- Enable innovation and adoption of emerging technologies where they provide demonstrable value, managing risk appropriately and ensuring benefits are realised.
- Create effective working practices, processes and governance that support consistent technical decision-making, assurance and delivery across Digital.

- Build strong relationships with senior stakeholders, suppliers and partners to influence technology outcomes, manage dependencies and support collaborative delivery.
- Develop organisational technology capability by ensuring teams have the tools, technical skills, standards and environment needed to deliver and operate modern digital services.
- Chair the Technology and Innovation group ensuring that underpinning governance of the TDA runs effectively, identifying wider market and government trends, and creating an environment to foster innovation.
- Represent Homes England in the Chief Technology Officer Council within central government.

Key qualifications, knowledge and experience

- Significant senior leadership experience in technology, digital or data within a complex organisation, ideally including public sector, regulated or multi-stakeholder environments.
- Strong understanding of strategic technology planning, enterprise and technical architecture, cloud platforms, infrastructure, service resilience, cyber security, operational risk and the leadership of specialist technical functions.
- Proven ability to set a compelling technology vision, translate strategy into practical delivery plans and make sound technical decisions in ambiguous or complex contexts.
- Experience of leading technology modernisation, improving legacy estates, reducing technical debt and enabling adoption of new technologies where they deliver measurable organisational value.
- Excellent stakeholder management and communication skills, with the ability to influence senior leaders, explain complex technical issues clearly and build trust across technical and non-technical audiences.
- Strong commercial, supplier and partner management awareness, including the ability to balance innovation, value for money, whole-life cost, service quality and risk.
- Experience of developing technical capability, building inclusive high-performing teams and creating the working practices needed for effective digital delivery.
- Relevant professional qualifications, certifications or equivalent experience in technology leadership, architecture, cyber security, or digital delivery are desirable.

Values and key behaviours

Homes England colleagues are expected to be flexible in undertaking duties and responsibilities commensurate with the general character of the role and level of responsibility.

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Respectful

As the core principle, this runs through all our values and behaviours



Impactful

We combine our **commercial expertise with social purpose** to deliver value for money and maximise our positive impact



Accountable

We are **empowered to lead by example**, take responsibility for our actions and speak up for what's right



Innovative

We are **bold, creative thinkers** who embrace change, never stop learning and always look for a better way to do things



Inclusive

We **recognise and value everyone as individuals** and draw strength from our differences



Collaborative

We share information, align priorities, and use **our collective knowledge and experience** to achieve great results